

# Technical Infrastructure Plan

- The technology used by the institution to deliver services and, if applicable, program content to students will meet the needs of the students without creating barriers to student support or learning. To ensure this, the institution will research available technologies and decide upon trusted products that report reasonable user satisfaction, are reliable, and easy to use.
- To ensure the privacy, safety, and security of data contained within institutional networks, a secure network router will be used at all campuses. Additionally, important data will be stored electronically in a central server housed at the main campus and routine backups of the data will be performed. Employees will be required to comply with rules of the Family Educational Rights and Privacy Act (FERPA).
- To ensure computer system and network reliability, the institution will rely on a reputable internet provider in the area of each campus and make use of up-to-date network equipment. If emergencies arise, the internet service provider, network specialists, and all other relevant parties will be contacted accordingly to troubleshoot issues out of the institution's control.
- To ensure emergency backups for all technical services, the institution will perform manual backups of data to external devices and automatic backups to the cloud. The institutional will consult with specialist to install equipment that is resilient. Additionally, the institutional will rely on the companies that provide the technical services to sort out issues in their products.
- This plan will be available to the administration, faculty, and staff **publicly online at the institution's website.**